

## WIGSCRIPTION MEMBER PERKS:

Take your shopping experience to the next level and become a Wigscription Member!

For only **\$19.99 a year**, you will receive the following perks when you shop with us:

- **Free shipping** on all orders. No order minimum or coupon code required. It can be stacked with other promotions, reward points or clearance items.
- When you return or exchange an item, **we will waive the \$10 return label fee.**
- You will have access to exclusive sales that only Wigscription Members will have access to.

[Learn more about our Wigscription program and how to become a member at www.voguewigs.com/wigscription.](http://www.voguewigs.com/wigscription)

## RETURNS POLICY:

- Items must be sent back within 14 business days of receipt in new condition. Items cannot be worn or tried on, must be in the original packaging with all tags attached and be odor-free. Bosley, Henry Margu, Louis Ferre, Mane Attraction, Milano Collection, Naturally Yours, costume wigs, all accessories, clearance sale items and price matched items are FINAL SALE.\*
- Refund amount will be calculated based on return item cost only. **For your convenience, return labels are included for domestic orders\*\*.** **A \$10 deduction will be made from any refund to the return when used.** We are not responsible for lost or damaged packages.
- Promotional items of the product being returned must also be sent back; otherwise retail value will be charged.
- Discounts from promotions and expedited shipping fees are non-refundable and non-transferable.

\*\*Final sale items will not receive a return label in domestic orders.

## RETURN PROCESS:

All the items we sell are in new and unworn condition. Therefore, we have 2 refund options in place:

- **100% Refund as store credit\***. Store credit does not expire and you may apply it towards future purchases at anytime. **Only a registered account is required.** Our Hair Gurus can assist you in setting up an account if you don't have one. Restocking fee is waived.\*
- **Refund to the original payment method with a 15% restocking fee\***. Every item returned is carefully received, examined, and shipped back to our vendors with significant time and costs involved.

## EXCHANGE PROCESS:

Free Ground Shipping for Domestic exchange orders!

You have **14 business days** to place an exchange order. See below for instructions:

- Call us at **888-727-9447** or place a new order online. Reference your order number in the comment area on the shipping/billing info page.
- When we process the new order, we will waive the **domestic ground shipping.**
- An email confirmation will be sent to you once we receive your return item.
- **For a manual exchange, please fill out the form below with the item you are returning and the item you would like in exchange.**

Exchanges must be of equal or greater value. Coupon codes, promotions or gift certificated received are non-transferable to the new exchange order.

## SELECT HOW TO PROCESS YOUR RETURN AND COMPLETE THE FORM:

- 100% REFUND FOR STORE CREDIT.\*
  COLOR RING LOANER EXCHANGE.\*\*\*
- REFUND TO ORIGINAL PAYMENT METHOD WITH 15% RESTOCKING FEE.\*
  NEW EXCHANGE ORDER PLACED.
- MANUAL EXCHANGE (ENTER DETAILS BELOW)

QTY	BRAND	PRODUCT BEING RETURNED	COLOR	QTY	BRAND	PRODUCT WANTING IN EXCHANGE	COLOR

\*Items that do not meet these criteria will be subject to a 30% fee, the remaining amount will be refunded to the original method of payment.

\*\*\*All color rings are accessories, if no new wig or hairpiece selection is made, the color ring will be final sale. Visit [www.voguewigs.com/color-ring](http://www.voguewigs.com/color-ring) for more information on the program. You can also contact a Hair Guru at 1.888.727.9447 or support@voguewigs.com.

I agree to the policy above and the product(s) being returned meet the return criteria to the best of my knowledge.

Sign Here:

Print Name:

Please mail back return items, with this page to:

Voguewigs.com Returns Dept.  
 1525 E McFadden Ave, Santa Ana, CA 92705  
 Contact us: 888-727-9447 sales@voguewigs.com